



CUSTOMER SERVICE ADVISOR

Are you ready to rev up your career and join the fast lane at Demon Tweeks? We're looking for a Customer Service Advisor to join our Call Centre team to offer after-sales care to our customers. You will be desk-based, fielding enquiries via email, telephone and social media channels.

What you need to know about Demon Tweeks:

At Demon Tweeks we're not only passionate about all things fast and loud, but our people too. That's what makes us the #1 motorsports retailer in the world! We offer our customers and race teams the ultimate in both product and service, and we don't just stop at racing.

Our specialist teams cater for everything from four-wheel racing to motorcycles, and performance road tuning. We even offer the very best from the cycling world with our Tweeks Cycles brand. We love welcoming new faces to #TeamDT.

To be the perfect fit for this role, you'll have:

- A passion for people, problem solving, a good eye for detail
- Excellent interpersonal skills to build relationships with the team and communicate effectively
- Strong tech skills, including proficiency in Microsoft Office
- Bonus points if you have experience with eBay or a personal interest in the automotive/cycling industry

In return, you'll enjoy:

A 5 day working week, 8.30am to 5.00pm Monday to Friday, with no weekend working or unsocial hours

- A competitive salary, reflective of your skills and experience
- Access to a Standard Life pension, cycle to work scheme
- Opportunities to attend our on-site Cars & Coffee events amongst others
- A state-of-the-art office environment with free onsite parking
- Great discounts across all Demon Tweeks and Tweeks Cycles products
- 28 days paid holiday (increasing to 33 with length of service), including bank holidays
- Staff events throughout the year
- Long service awards

Job Type: Permanent, Full time, Monday to Friday

Location: LL13 9UG, On site

Don't miss this opportunity to join #TeamDT | Submit your CV and a cover letter, including your current salary details via email to DeeA@demon-tweeks.co.uk